

# TERRENI

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December 31, 2013

The Honorable Jocelyn G. Boyd, Esquire  
Chief Clerk and Administrator  
South Carolina Public Service Commission  
101 Executive Center Drive  
Columbia, SC 29210

RE: Docket No. 2013-168-WS Petition of the Office of Regulatory Staff to Request  
An Order Requiring Tega Cay Water Service, Inc. to Provide Adequate and  
Proper Service.

Dear Ms. Boyd:

I am writing on behalf of Tega Cay Water Service, Inc. ("TCWS" or "the Company") to apprise the Commission of six Sanitary Sewer Overflows (SSOs) which occurred during the past two weeks.

On December 23, 2013 six SSOs took place between approximately 1:00 a.m. and 8:00 p.m. following a 3.71 inch rain event. The SSOs occurred at the following locations: Wastewater Treatment Plant (WWTP) No. 3 near Pitcairn Drive (85,000 gal.), WWTP No. 2 near Marquesas Drive (85,000 gal.), Lift Station No. 3 at 3028 Point Clear Drive (5,000 gal.), a manhole at 1007 Palmyra Drive (2,000 gal.), a manhole at 2095 Diamond Head Circle (<50 gal.), and a manhole at 2141 Manawa Lane (1,000 gal.). TCWS issued three recorded telephone alerts to its customers on December 23, 2013 alerting them to the SSOs and of a "No Swimming" advisory for Lake Wylie. TCWS also posted No Swimming signs around the lake, issued media advisories concerning the SSOs, and informed the Department of Health and Environmental Control ("DHEC") and the Office of Regulatory Staff ("ORS"). The sites were cleaned and lime was applied to sanitize the impacted areas. Water samples were collected and analyzed until DHEC confirmed that bacterial levels returned to normal. Based on a series of lake water sample results, on the afternoon of December 27<sup>th</sup>, DHEC advised TCWS it could rescind the No Swimming advisory.

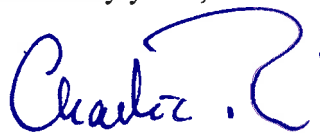
On December 29, 2013, three SSOs occurred between approximately 10:30 a.m. and 5:11 p.m., following a 1.76 inch rain event. The SSOs occurred at the following locations: WWTP#3 near Pitcairn Drive (<500 gal.), a manhole located at 2141 Manawa Lane (800 gal.), and a manhole located at 1007 Palmyra Drive (10,000 gal.). TCWS issued a recorded telephone alert to

its customers on the same day alerting them to the SSOs and of a No Swimming advisory for Lake Wylie. TCWS also posted No Swimming signs around the lake, issued media advisories concerning the SSOs, and informed DHEC and the ORS. The sites were cleaned and lime was applied to sanitize the impacted areas. Water samples were collected and analyzed and the No Swimming advisory will not be lifted until DHEC has confirmed that bacterial levels have returned to normal.

In spite of the investment of considerable resources, the system in Tega Cay continues to present the Company with substantial challenges. TCWS is consulting with its engineers to identify the cause of these SSOs, and will continue to keep the Commission and the ORS informed of its efforts to prevent their recurrence.

With best wishes, I am,

Sincerely yours,



Charles L.A. Terreni

c: Jeffrey M. Nelson, Esquire  
Shannon B. Hudson, Esquire  
Mr. Richard J. Durham  
Scott Elliott, Esquire